

CODICO RTOS REAL-TIME ONLINE SUPPORT



RAPID ASSISTANCE

Issues can be resolved in real time with our expert online allowing for 100% code related OEE



EXPERT KNOWLEDGE

- Operators can connect with experts online who have the complete understanding required to address the complex solutions
- RTOS ensures that customers receive real time online support at the production line
- Operators no longer expected to fault find a solution without expertise



INCREASED EFFICIENCY

Real-time support allows for the immediate exchange of information, speeding up the resolution process and uptime of production line



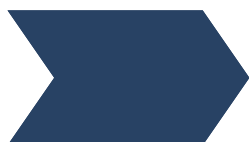
ONLINE TRAINING

We can schedule online training for your Operators using the supplied Codico Automation Solution.



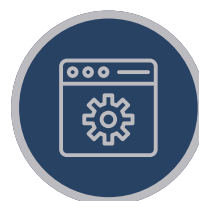
LOG CALL

Simply Email automation@codico-distributors.com with your support requirement to trigger a response from our support team.



RAPID RESPONSE TIME

One of our experienced support team members will respond to your request in under 2hrs.



ONLINE RESOLUTION

Our expert support team will work with the customer remotely to resolve the issue.